

# Withdrawal Form

Official model — complete and return this form only if you wish to withdraw from the contract.

**Please complete and return this form only if you wish to withdraw from the contract.**

To:

**Pro-Bolt EU — c/o Faster96 srl**  
Via Pradazzo 1, IT-40012 Calderara di Reno — Bologna, Italy  
Email: sales@probolt-eu.com

I / We (\*) hereby give notice that I / we (\*) withdraw from my / our (\*) contract of sale of the following goods (\*) / for the provision of the following service (\*):

**Type of request:**

*Please tick — no reason is required for withdrawal.*

- Withdrawal (changed my mind)
- Faulty or non-conforming item
- Damaged package or item
- Wrong item / shipping error

**Description of the goods or services:**

*SKU(s), name and quantity — leave blank for the entire order.*

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**Order number:**

*If known — speeds up processing.*

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**Ordered on / received on:**

*Please provide at least one date.*

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**Name of consumer(s):**

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**Email:**

*For our reply with the return number.*

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**Phone (optional):**

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**Address of consumer(s) (optional):**

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**Notes (optional):**

*Description of the fault, exchange preference, etc.*

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**Signature of consumer(s)**  
*(only if this form is notified on paper)*

**Date**

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## **Your rights at a glance**

You have 14 days from delivery to withdraw from the contract without giving any reason. You then have a further 14 days to return the item to us. The refund is issued within 14 days from receipt of your withdrawal notice, using the same payment method as your original order. We may withhold the refund until we receive the goods back or you provide proof of return shipping. Return shipping is at your cost, except for faulty, non-conforming, damaged or wrongly-shipped items.

*No restocking or handling fees are charged.*